



Accommodation Sheet

General information

Accommodation name	Hotel Dolly
Typology	Hotel
Address	Via L. Da Vinci 19
City	Viareggio
Contacts	Tel +39 0584 44507 email: info@hoteldolly.it
Website	www.hoteldolly.it/en
WCAG 2.1 compliant accessible website	NO
Online bookings	YES
Short description	The Hotel Dolly is the family-run hotel, ideal for a relaxing stay, located a few tens of meters from the Viareggio seafront and the bathing establishments, also accessible to guests with reduced mobility.

TESTED AND REVIEWED BY: [Handy Superabile Social Promotion Association](#) in 2024

Please note The following information refers to the date of verification shown at the bottom of each sheet. The Association is not responsible for any significant changes made by the property after the visit.





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Arrival at the property

How to reach the property

By car	<p>from the north: From the north and from the A1 motorway, take the A11 Firenze Mare motorway in the direction of Lucca-Pisa. After Lucca, follow the signs for Viareggio, continue for another 18 km and exit at Viareggio.</p> <p>From Genoa and the A12 motorway, take the Viareggio exit.</p> <p>From the south and from the A1 Rome-Florence motorway, take the A11 Firenze Mare motorway in the direction of Lucca-Pisa nord. After Lucca, follow the signs for Viareggio and continue for another 18 km.</p> <p>From the motorway exit, follow the signs for Marco Polo and then for the sea.</p>
By plane	G. Galilei Airport Pisa
Assistance service for people with disabilities	YES
Embarkation/disembarkation of passengers with reduced mobility	with courtesy chair and ambulift /Finger. Full assistance is provided on departure and arrival.
Tactile paths for the blind and visually impaired	YES, there are LOGES routes complete with tactile maps to facilitate movement.
There is a toilet room accessible with grab handles	YES
Presence of shuttle to station	YES. Automated ecological shuttle "PEOPLE MOVER" to Pisa central station.
By train	





Nearest station	name Viareggio 1 km away
Assistance service for people with disabilities	YES
Eventual notes	Information on disabled accessibility: the Viareggio station is equipped with a forklift and dedicated assistance service for disabled guests. To request the assistance service, passengers with reduced mobility can contact the railway company with which they have chosen to travel, or send an e-mail (at least 24 hours in advance) to one of the 14 Sala Blu or go directly to one of the 14 Sala Blu or call the single national number 199 30 30 60 connected to the 14 Sala Blu and active every day, holidays included, from 6:45 am to 9:30 pm



Pathway from the private/public car park to the entrance

Presence of private parking	NO
Public parking nearby	YES
Type of flooring in the public car park	asphalt
Presence of parking space reserved for people with disabilities in the public parking lot	SI num.1
Describe the route from the car park to the entrance and any critical issues	flat
Distance from parking to entrance	50 METERS







Entrance to the structure

There is an accessible entrance	YES main entrance
How to access the structure	The main entrance can be reached via a sidewalk with a 5-step high that cannot be exceeded with any precautions. At the entrance, the first ramp is 22 cm long, 120 cm wide and 29% slope and the second ramp is 255 cm long, 20 cm wide and 10% slope, with tiled flooring.
Type of entrance door	2-leaf
Useful width of door/entrance gate	Above 90 cm
There are indicators and tactile maps	NO
	





Hall - Reception

How to reach it from the entrance	flat
Reception desk height	124 cm with lowered part 70 cm
Presence of multilingual staff	YES
Type of information material	<input type="checkbox"/> YES with maps/tactile signals <input checked="" type="checkbox"/> YES with brochure
Initial assistance is provided for visitors with disabilities	<input checked="" type="checkbox"/> YES with orientation tour of the structure <input checked="" type="checkbox"/> YES with room accompaniment <input checked="" type="checkbox"/> YES with porter service
The following aids are provided for visitors with disabilities	<input type="checkbox"/> manual wheelchair <input type="checkbox"/> Crutches <input type="checkbox"/> Comfortable shower chair
The staff followed a training course on welcoming people with different disabilities	NO
	





Rooms/apartments

Rooms/apartments adapted for guests with reduced mobility

Number and type of rooms/apartments equipped/usable by people with reduced mobility	<input checked="" type="checkbox"/> Single rooms 1 Num . <input checked="" type="checkbox"/> double rooms 1 Num .
Access to the lobby room	By lifting platform
Room access	<input checked="" type="checkbox"/> flat
Type of entrance door	with lever handle
Usable width of entrance door	76 cm
Bed type and height	2 single beds that can be pushed together, height 56 cm
Free spaces on the sides of the bed	left Above 90 cm right Above 90 cm frontal Above 90 cm
	
Cabinet Type	sliding doors
Free space under the desk	63 cm
In-room options are available	<input checked="" type="checkbox"/> safe





	<input checked="" type="checkbox"/> minibar <input type="checkbox"/> Water Kettle <input type="checkbox"/> Iron
There is a terrace/balcony/garden (useful door width)	Balcony with door width 89 cm
How to access	by means of a threshold/guide 2 cm high and 6 cm wide
	

Toilet facilities in the guest room for guests with reduced mobility

Access to the premises	flat
Usable width of the entrance door	90 cm
Type of door	with door that can be opened outwards
Type of handle	lever
Toilet height	50 cm
Toilet seat with open front tooth	NO
Support handles	to the right of the toilet
Flexible shower on the side of the toilet	YES
Free space on the sides of the toilet	left 40 cm right Above 90 cm frontal 93 cm





Electric doorbell/telephone on the side of the toilet	YES
Washbasin with space underneath for wheelchair approach	Above 70 cm
Height from the ground lower edge mirror	sufficient for use by a person in a wheelchair
Eventual notes	Height of the hair dryer 140 cm
	
Accessible shower available for guests with reduced mobility	YES flush with the floor
Type of shower	with 85 cm gate box and dimensions 90 X 90 cm
Shower chair	collapsible
Support handle	Choose an item.
Presence of shower head or sliding rails	Ups and downs with lowest point height 120 cm
Electric doorbell/telephone on the side of the shower	YES
Eventual notes	Height of the shower towel rail 126/144





Bar/restaurant

Type of venue	Bar/restaurant
Access to the premises	<input checked="" type="checkbox"/> on the floor near the lobby/reception
Useful width of door/entrance gate	112 cm with small door knocker step 3 cm high
Bar counter height	Above 100 cm
Height of the buffet counter	Not detected
Types of tables	with central support
Space under floor tables	69 cm
Availability of high chairs for babies	YES
Multilingual menu	YES
Menu with app	NO
Braille menu	NO
Table service for people with disabilities	YES
Availability of foods for celiacs	<input checked="" type="checkbox"/> bread, pasta, biscuits, ice cream <input checked="" type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> pre-packaged foods
There are coffee and milk dispensers	NO table service is available
A customer with reduced mobility can always reserve the same table	YES
There are toilets that can be used by a guest with reduced mobility (see "accessible toilets in the internal paths and common services)	NO
There is an area reserved for lunch for younger guests	Not detected
A fully equipped baby feeding service is available	YES on request





Internal pathways and common services

Internal pathways

Indicate whether the paths connecting with the common areas are flat or with ramps or steps, in addition to those already described

Flat routes. The rooms can be reached by elevator located in the lobby. Braille call panel and relief placed 115 cm from the ground. Cab door with 73 cm clear opening and 80 cm wide and 140 cm deep cabin, without handle, with internal keyboard in Braille and relief and the highest key placed





	<p>at a height of 120 cm. Audible arrival warning.</p>
<p>From the visited room to the common areas there are maps and tactile signs for the blind</p>	<p>Along the paths that connect the visited room with the other parts of the structure there are no tactile signs and/or tactile orientation maps for the blind/visually impaired, but only natural tactile signs such as walls which, in this case, with short paths free from obstacles, can help in orientation.</p>

Beach

<p>Beach access</p>	<p>The complex is located a few tens of meters from bathing establishments that have barrier-free access, toilets equipped for customers with reduced mobility and walkways leading to umbrellas.</p>
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Medical practices/healthcare facilities

Hospitals near the property	Versilia Hospital Via SS 1 335 Lido di Camaiore (LU) Tel +39 0584 6051 Distance 5.7 km Civil Hospital, Usl Toscana nord ovest presidio territoriale G. Tabarracci Via A. Fratti 530 Viareggio (LU) Tel +39 0584 6059320/6059219
Any dialysis facilities	Cisanello Hospital Pisa. Distance 23 km In the period June-September holiday dialysis service with availability of n. 6 beds; The treatments will be divided into three days a week (Monday, Wednesday and Friday) in the evening from 18.00 to 24.00 Phone +39 050 997250/997253/997256 call from 8.00 a.m. to 2.00 p.m. Email nefrotrap.pisa@ao-pisa.toscana.it
Other healthcare facilities	Croce Verde Viareggio Corso G. Garibaldi 208 Viareggio (LU) Tel +39 0584 30885

